Case study

Luxury Family Hotels

Increasing Direct Bookings with the Triptease Platform



INCREASING CONVERSION

Luxury Family Hotels runs a chain of 8 hotels for family holidays in England. Each property is meticulously tailored to providing the best family holiday experience. Luxury Family Hotels aim to put family at the core of each holiday, whichever of the hotels they choose, which means helping families to have the most transparent and simple, booking process possible.

Luxury Family Hotels' goal is to drive direct booking by increasing conversion to their booking engine, this has been achieved in 2015 with a 24% increase in revenue and a fall in some of Luxury Family Hotel's key third parties' revenues which has, ultimately, resulted in a saving for all involved. This ensures that Luxury Family Hotels can continue to provide a unique, luxury service to their guests.



WORKING WITH TRIPTEASE

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| 🕈 Best Rate Guarantee 🛛 🗸 No | | | | | | |
| Available options | | | | Change dates 🗸 | < Order by rate type | |
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| | | | | | 📋 Flexible date view | |
| | Stay in one of Dublin's most iconic hotels on a Ro devices. Right in the heart of the city and so clos | | | i-Fi is available on all Hide rooms 🔨 | | |
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| Bijoux Standard Rm Last Chance! Only 1 left | | avg.pernight £117.44 | £469.78 | Book now | Special offers & packages | ~ |
| Standard Single Bedroom Last Chancel Only 1 left | | avg. per night £130.28 | £521.12 | Book now | Price Check | $\overline{}$ |
| Standard Double Available | | avg. per night £130.28 | £521.12 | Book now | Direct Price £469 • Free W-Fi • Zero Booking Fees |) .78 |
| Lavery Double Available | | avg. per night £194.24 | £776.98 | Book now | Book Now, Pay Later Expedia.com £ 558. | 8 68 |
| College Wing Single Room Only 5 left | | avg. per night £194.24 | £776.98 | Book now | Hotels.com £ 558. HRS.de £ 558. | 8.68 |
| College Wing Queen Bed | | avg. per night £194.24 | £776.98 | Book now | ① Verified by TRIPTEASE | |

"We have found working with Triptease to be so simple, their Price Check Widget has helped to improve our conversion rates and our relationships with our guests. Being able to show our guests that we have the best rate available is invaluable in maintaining a strong and positive relationship.

The Data Platform enables us to see exactly what is happening with each of our hotels. We can now truly monitor our parity and, importantly, examine the trends over time.

I would encourage other hoteliers to try out Triptease, it has combined useful data with easy to use technology and merges seamlessly with our existing website; perfect for any hotelier keen to connect more closely with their guests."



RESULTS



"Working with Triptease was an easy decision for me. The results were in black and white"

Jonathan Parker, Head of Revenue and Sales Luxury Family Hotels

